



Why We Need You To Participate In Our Load Management Program

These days, we're all working hard to use energy wisely and save money. That's why we are asking you, our member-owners, to help RVEC by participating in our load management program. Because of our upgrade to automated meter infrastructure (AMI), load management is a service we can now offer to all memberowners in our distribution system. By participating, you will be helping RVEC manage costs, use energy wisely, reduce the need to build new power plants, and help the environment – all of which can help lessen the impact of future rate increases.

Participating is easy. RVEC installs a switch that remotely controls your electric water heater during times when demand for electricity is at its peak. These peak periods are also the times when wholesale electricity costs the most. Reducing peak demand is wise energy use that helps reduce costs – for you and for RVEC.

RVEC's Demand Response Unit

The energy management switch operates for only a few hours on a limited number of the hottest and coldest days of the year. Since water heaters act as storage devices, there should be no loss of hot water. At electric cooperatives around the country, these energy management programs have proven to be successful and effective.

RVEC will install and maintain the control switch at no cost to you. If you are ever dissatisfied or inconvenienced, we will remove the switch.

To sign up for load control, call 712.659.3649 or 800.253.6211, or email info@rvec.coop. We look forward to working with you to help control energy costs for all of us.

Line Patrol Continues

Annual maintenance of our entire system has started. The linemen will be inspecting the lines for defective items, checking meters and looking for any safety hazards.

During the inspections we look for shot insulators, blown arrestors, loose guy wires, split or bad poles, poles have nothing stapled to them and that trees are not close to our electric lines. We are also looking for inadequate clearances from buildings and other driveways.

We have maintenance programs to upgrade lines and ensure that you have the most reliable and safest system possible.

Anytime you have questions about the trucks in your 18.35.01 neighborhood, give us a call.



RVEC WILL BE CLOSED FEBRUARY 15th FOR PRESIDENTS DAY.



CEO Comments

Grassroots advocacy on behalf of the member-owners of RVEC continues as the 89th General Assembly of the Iowa Legislature gaveled in on Monday, January 11. RVEC Board and staff, along with all of Iowa's Electric Cooperatives, will be



Jim Gossett

challenged by the restraints of the pandemic, but no less active in our efforts to relay to lawmakers and administrators what is important to the safe delivery of reliable, affordable and responsible power to rural areas. 08.13.05 Areas of emphasis at the lowa statehouse this year for electric cooperatives are Safety & Reliability, and Tax Equality. Before the lowa General Assembly session

began last month, we sent the following message to our legislators, along with sincere thanks for their service to lowa:

The safety of our member-consumers and employees is always a top priority. We strive for reliable electric service, even as severe storms jeopardize our efforts. Due to ambiguity in prescriptive easements between landowners and co-ops, safety and reliability continue to be a growing concern. We seek legislative action clarifying the rights of utilities to mitigate trees that interfere with our lines would help meet our goals by preventing certain outages during major storms and allowing for more efficient power restoration.

Electric cooperatives were unintentionally left out of a provision in the 2018 tax bill exempted credit unions, non-profit insurance companies, farming operations, and most for-profit companies from a digital products sales tax. This could result in a tax on our member-owners through their energy bills. Correcting this oversight will help provide equal treatment in Iowa's sales tax laws and help co-ops keep energy stable.

We also support more funding so that providers can offer more rural lowans access to broadband. RVEC looks forward to engaging lowa legislators on these issues and others that arise that could impact our member-owners. There is a great team serving you from the lowa Association of Electric Cooperatives. Working with them, our board and staff look forward to making a difference during this

legislative session. If you have any questions or thoughts, please do not hesitates to reach out to us.



VIEW YOUR KWH USAGE AND PAY YOUR BILL

Save yourself some time. Go to www.rvec.coop and pay your bill online.

What Exactly is an Electric Cooperative?

You receive this publication because you buy your electricity from an electric cooperative. That's a utility that operates like no other.

Cooperatives are consumer-owned businesses, which means that you and your neighbors actually own your electric utility. In fact, you may have noticed that the utility refers to you as a "member" rather than as a "customer."

The cooperative's board of directors is a group of memberowners just like you, and, in fact, you can run for a seat on the board yourself if you'd like to. When the directors' terms expire, the cooperative will hold an election—and you will get to vote. So the cooperative is governed by its consumers, and those who govern it are elected by the consumers.

Cooperatives have their roots in their local communities, so they never sell stock. That way, member-owners retain local control.

Take advantage of the opportunity to participate as an member-owner of your electric cooperative by attending its membership meetings and voting in board elections.

Stay Safe and Warm in Snow and Ice Storms

Power outages due to snow and ice storms are especially threatening because of extreme cold temperatures.

After a snow or ice storm, avoid going outside if possible. Downed power lines could be submerged in snow and ice, making them difficult to identify. When outside, treat all downed and hanging lines as if they are energized. Stay away and immediately contact RVEC. Remember that downed power lines do NOT have to be arcing, sparking, or moving to be "live" — and deadly.

When the power is out because of a snow or ice storm, RVEC and Safe Electricity suggests these tips to help you stay safe and warm:

- Stay inside, and dress in warm, layered clothing. 34.32.11
- Close off unneeded rooms.
- When using an alternative heat source, follow operating instructions, use fire safeguards, and be sure to properly ventilate. Always keep a multipurpose, dry-chemical fire extinguisher nearby and know how to use it.
- Stuff towels and rags underneath doors to keep the heat in.
- Cover windows at night.
- Keep a close eye on the temperature in your home. Infants and people over the age of 65 are more susceptible to the cold. You may want to stay with friends or relatives or go to a shelter if you can't keep your home warm.

Help Us Find

Raccoon Valley Electric Cooperative (RVEC), located at 28725 Highway 30, PO Box 486, Glidden, IA 51443 is holding unclaimed property resulting from patronage dividends which are due to the persons listed below. The owner may claim this property by contacting us at the address listed above and/or by phone at 712-659-3649 during regular office hours.

Albeck, Larry Anthofer, Ricky Auen, Virgil or Phyllis Bakke, Shawn or Michon Bennett, Jerry Bolger, Alan or Rosemarie Bondinello, Bill Brenner, Julie Carroll County Lodge Inc (Gerald Promes) CIBA - GEIGY Corp. (Allen Brush) **Commnet Cellular INC Cooper Mitchell Farms** Croghan, William JR Cuthrell, Dean Elite Pork Partnership (Bob Anderson) Fox, Jason S. Frohlich, Lynn or Tiffany Greving, Pam Gundel, Bernard

Halterman, Brad Hardy, Ken or Wendy Havermann, Brent or Debra Hoffmann, Dale Johnson, Alvin King, Bill Lemmon, David or Kim Ludwig, Lonnie McCullough, Kevin J. McLaughlin, Brian Meyer, Herbert or Charlotte Moats, Jody Nieland, Gladys Nielsen, Mrs. Tracy Norwood, Bob or Violet Ogren, Dennis Olerich, Rhonda Olson, Mark Powell, Matt Robertson, Rick Roeder, Dan

Rosemeyer, Brad or Kristy Schleisman, Brian or Chris Schoon, Kenneth Schultes, Louis Sigmon, Terrie Simons, Rita Smith, Thomas Q. Snyder, Orville or Myrna Sprint Cellular Stevens, Chad Stidham, Magdalena St. Peter, Jeff or Deb Thayer, Mike Thomas, Wilson or Shanda Venner, Paul or Rita Vogl, Robert A. Wiepen, Kevin or Lisa Wiltse, Colleen Wood, Pat



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Raccoon Valley Electric Cooperative (RVEC) is an equal opportunity provider and employer.



Reliable.Affordable.Responsible





Give your Valentine the Gift of Energy Efficiency

If you want to give your Valentine a useful and unique gift, offer to make the home more energyefficient.

A few ideas:

- Buy a bagful of LED light bulbs and use them to replace the standard incandescent bulbs your Valentine probably has in lamps and overhead fixtures. LEDs use 75 percent less energy than the old bulbs and last up to five years. 28.29.09
- Change the heating and air conditioning filters, which could require climbing a ladder or removing a grate. A dirty filter can be clogged with dust, pet hair and other debris that prevents air from passing through it — and that will force your loved one's furnace or a/c to work extra hard — and waste energy — to keep the home comfortable.
- Switch the direction of all ceiling fan blades to the "winter" position. That makes the blades gently push warm air — which rises — back into the room so your Valentine will feel more comfortable without turning up the heat.
- Replace your Valentine's old thermostat with a programmable model that will automatically lower the heat as soon as everyone leaves the house for the day and crank it back up a little just before the family gets home.
- Buy your Valentine a casual, washable sweater or a flannel quilt to curl up in while reading or watching TV. Your gift will keep them warm and make it unnecessary for her to crank up the thermostat.

What to do if you have a Power Outage?

Check your fuses or circuit breakers to rule out problems with electricity inside your home. Replace fuses or reset breakers if needed. It is the member's responsibility to repair any wires or equipment located between the meter pole and your buildings and/or equipment.

Spot Your Number

Read Watts Current and watch for your location number. If you spot it, call RVEC by the 20th of the month and you will receive an electrical bill credit for \$25.00.