## **How To Read Your New Bill**

## Follow the numbers below as a guide to reading your new billing format.

- 1. Amount due on account.
- 2. Your account number. Please refer to this number when calling in or making payments.
- 3. Billing Summary shows activity since last billing.
- 4. Message Center for important messages from RVEC.
- 5. Meter location and meter reading information.
- 6. By following the graph key, you can see monthly usage along with monthly high and low and temperature. You can compare your usage with the previous year.
- 7. Current detail of charges for electric use.
- 8. Account number and amount due. Retrun stub with your check or cash payment.
- 9. New ways to pay online and on our SmartHub app. We accept Visa, MasterCard, Discover and American Express.

On the reverse side of the bill, you will find helpful tips for Power Outages, Contact Information, 811, Past Due Bills and Payment Options. You will see at the bottom of the page a place for updating personal information that appears wrong on the front of your bill. Please follow instructions for faster payment processing.

Please remember to visit us at www.rvec.coop and sign up for SmartHub. SmartHub is a fast and convenient way to view usage history, report an outage, and manage your account.

